

10 March 2020

As the worldwide Coronavirus phenomenon has touched Africa's shores, the South African Government has been hard at work to appease its citizens and international visitors.

With that in mind, the government has set up a telephone hotline to provide anyone who calls with up to date information about the status of the Coronavirus (COVID-19) in South Africa.

The hotline is available 08h00 - 16h00 (Monday - Friday) and the number is 0800 029 999 if calling within South Africa and +27 800 029 999 if calling from outside South Africa. The hotline is open to anybody, regardless of where they are calling from.

Our government has taken prompt, decisive and effective measures to prevent further spreading of the virus, including extensive screening at all international airports.

Follow all updates via the Department of Health – Western Cape -  
<https://www.westerncape.gov.za/department-of-health/coronavirus>

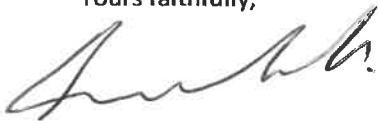
Lagoon Beach Hotel & Spa fully understands concerns you may have with regards to travelling to Cape Town. Your concerns are completely natural and we are extremely sensitive to them.

We are implementing extra precautionary measures throughout the hotel such as:

- Installing touchless hand sanitizers at our main entrances, reception and the entrance to all lifts, restaurants and bars and food service stations. Guests are encouraged to use these sanitizers regularly.
- All bedrooms and bathrooms are being thoroughly cleaned using antibacterial cleaning chemicals.
- All surfaces throughout the hotel common areas are being cleaned each evening.
- Public toilet cleaning frequency has been doubled.
- New signage has been placed at existing hand sanitizers already in all back of house areas that enter into public areas for the use of hotel staff.
- Thorough staff training being conducted in terms of educating staff about the virus as well as prevention of the spread of the virus.

The safety of our guests and our staff is of the utmost importance to us and should anyone feel sick whilst at the hotel, they should report it to reception immediately and we will ensure that the appropriate protocols are followed.

Yours faithfully,



André Turnbull  
Managing Director

[www.lagoonbeachhotel.co.za](http://www.lagoonbeachhotel.co.za)

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